

with minimal downtime



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Introduction

- SmartMedia upgrade around the same Major release (fe. 2.8) is considered Minor upgrade (our example will present a 2.8.63 to 2.8.68 upgrade)
- start by downloading an appropriate SmartMedia software update from http://www.patton.com/support/upgrades/ website
- procedure is divided into two parts:
 - on service affective all activities will be performed in background and should be transparent for production traffic
 - service affective SmartMedia software will be restarted, TelcoBoard will be taken offline for a while, calls will be dropped
- on SN10300 running N+1 it's possible to avoid <u>service downtime</u> since N+1 Backup Unit will kick in when Active Units will be upgraded. <u>Still however calls will be dropped.</u>
- please be sure that you have created and downloaded to your computer an up to date configuraton backup before proceeding with this procedure



- further presented steps are transparent for the normal operations performed by SN10k Units
- good practice is to monitor the whole upgrade process from the 'System View' CLI application
- it allows to maintain a comprehensive overview of the performed tasks and progress
- log into the SSH CLI using 'admin' user and navigate to '8) Debugging Tools -> 1) System View'

| 子 root@SN00A0BA06E970:~ | Proot@SN00A0BA06E970:~ |
|---|---|
| Welcome to your SmartNode powered by SmartMedia | Welcome to your SmartNode powered by SmartMedia |
| Control Menu | Debugging tools |
| 1) Change password | 1) System View |
| 2) Network configuration | 2) Capture signaling traces |
| 3) Time Zone configuration | 3) Get debug dump |
| 4) NTP management | 4) Get system logs |
| 5) System management | 99) Back |
| 6) SmartMedia management | |
| 7) Publish CDR | Enter your selection: 1 |
| 8) Debugging tools | |
| 9) About | |
| 99) Evit | |
| JUI ERIO | |



Non service affective

- be sure to run your terminal in full screen mode
- in the first window of 'System View' tool navigate to 'tboam_app' application and press
 Enter
- using Tab key navigate to '-> Upgrade Mgr <-' view
- please remember that from this point on in order to exit tboam_app monitor you should pres 2x Escape button; using '(q) Quit' will shutdown tboamapp process

| æ | tbx_ | _cli_ | tool | ls_re | mote | | | 10 | - | | _ | - 1 | | | |
|----|------|-------|------|-------|------|-----|-----|-----|------|---------|------|-----|------|-----|-----|
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| A٦ | vai | la | bl | e | rem | ote | hos | sts | to | cor | ntro | 1 (| (TBX | _GW | _PC |
| | | | | SN | 00A | 0BA | 06E | 970 | .gat | tewa | ıу | | | | |
| | | b | | SN | 00A | 0BA | 06E | 970 | .109 | gtra | ace | | | | |
| | | С | | SN | 00A | 0BA | 06E | 970 | sti | ream | n se | rve | er | | |
| T | | d | : | | | | | | .tbo | bam | app | | | | |
| | | е | : | SN | 00A | 0BA | 06E | 970 | .tbs | snmp | bage | nt | | | |
| | | f | | SN | 00A | 0BA | 06E | 970 | .tb | snmr | mux | | | | |
| | | g | | SN | 00A | 0BA | 06E | 970 | .tbi | acti | vrit | er | | | |
| | | h | | SN | 00A | 0BA | 06E | 970 | .to | olpa | ack | enc | fine | 9 | |
| | | i | | SN | 00A | 0BA | 06E | 970 | .to | olpa | ıck | sys | s mo | r | |
| | | i | | SN | 00A | 0BA | 06E | 970 | .weł | se o | erve | r | | _ | |
| | | k | | SN | 00A | 0BA | 06E | 970 | .web | o st | tatu | s | :lie | ent | |
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| ** | NOW REMOTELY CONTROLLING SN00A0BA06E970. | tboam_app. Pres | ss ESCAPE twice t | to disconnect. **** | | |
|---|---|---|--------------------|--|--|---|
| Ma | ain Host Ctrl VLAN Mgr App Launch Mg | jr DB Mgr Pe | erf Mon -> Upgi | rade Mgr <- <mark>Confi</mark> | g Mgr | |
| (?) | Help (q) Quit (tab) Next page | | | ` | | |
| Loca Sys Hos | al host : SN00A0BA06E970 (version cem Id : 12358, through interfaces trole/state : Standalone / Ready (Elec | RELEASE V2 8 63 5 172.31.1.2 / 1 5 ted, Master) | RC6) 172.31.1.2 | | | |
| Cur: | Cent configuration and status: Current package home : /mnt/.0/tb/toolpac Current package : 2.8.63 Current build number : V2.8.63 rc6 : | :k/pkg/ TB009981 | \backslash | | Navigat | e using <tab></tab> |
| | | | | | | |
| ' | Application | OIM State | | Current state | L WA state | |
| 1 | Application | OAM State | Update State | Current state | HA state | Current bin path |
| 1 2 | Application SN00A0BA06E970.tboam_app SN00A0BA06E970.gateway | OAM State Run Run | Update State | Current state Ready | HA state Active Active | Current bin path |
| 1 2 3 | Application SN00A0BA06E970.tboam_app SN00A0BA06E970.gateway SN00A0BA06E970.toolpack sys mgr | OAM State Run Run Run | Running release | Current state Ready e)2.6.63 Ready | HA state Active Active Active | Current bin path 0 {PKG_HOME} 2.8.63 bin/release/x86_64-linux64/gateway 0 {PKG_HOME} 2.8.63 bin/release/x86_64-linux64/toolpack svs manager |
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| 1 2 3 4 5 6 7 | Application SN00A0BA06E970.tboam_app SN00A0BA06E970.gateway SN00A0BA06E970.toolpack_sys_mgr SN00A0BA06E970.logtrace SN00A0BA06E970.toolpack_engine SN00A0BA06E970.tbuctwriter | QAM State Run Run Run Run Run Run Run | Running releas | Current state Ready Beady Ready Ready Ready Ready Ready Ready | HA state Active Active Active Active Active Active Active | Current bin path Current bin path 0 {PKG_HOME}/2.8.63/bin/release/x86_64-linux64/gateway 0 {PKG_HOME}/2.8.63/bin/release/x86_64-linux64/toolpack_sys_manager 0 {PKG_HOME}/2.8.63/bin/release/x86_64-linux64/tbolgatk_engine 0 {PKG_HOME}/2.8.63/bin/release/x86_64-linux64/tbotreamserver 0 {PKG_HOME}/2.8.63/bin/release/x86_64-linux64/tbotreamse |
| 1 2 3 4 5 6 7 8 | Application SN00A0BA06E970.tboam_app SN00A0BA06E970.gateway SN00A0BA06E970.toolpack_sys_mgr SN00A0BA06E970.toolpack_engine SN00A0BA06E970.toolpack_engine SN00A0BA06E970.tbuctwriter SN00A0BA06E970.tbsnmpagent | PAM State Run Run Run Run Run Run Run Run Run Run | Running releas | Current state Ready Ready Ready Ready Ready Ready Ready Ready Ready | HA state Active Active Active Active Active Active Active Active | Current bin path Current bin |
| 1 2 3 4 5 6 7 8 9 | Application SN00A0BA06E970.tboam_app SN00A0BA06E970.gateway SN00A0BA06E970.toolpack_sys_mgr SN00A0BA06E970.toolpack_engine SN00A0BA06E970.toolpack_engine SN00A0BA06E970.tbuctwriter SN00A0BA06E970.tbstaus_monitor | Run Fault | Running releas | Current state Ready Ready Ready Ready Ready Ready Ready Ready Ready Not running | HA state Active Active Active Active Active Active Active Active Active | Current bin path @ {PKG_HOME} { 2.8.63 bin/release/x86_64-linux64/gateway @ {PKG_HOME} { 2.8.63 bin/release/x86_64-linux64/toolpack_sys_manager @ {PKG_HOME} { 2.8.63 bin/release/x86_64-linux64/tolpack_engine @ {PKG_HOME} { 2.8.63 bin/release/x86_64-linux64/tobtreamserver @ {PKG_HOME} { 2.8.63 bin/release/x86_64-linux64/tbstreamserver @ {PKG_HOME} { 2.8.63 bin/release/x86_64-linux64/tbstreamserver @ {PKG_HOME} { 2.8.63 bin/release/x86_64-linux64/tbstreamserver @ {PKG_HOME} { 2.8.63 bin/release/x86_64-linux64/tbstreamserver } { 0 {PKG_HOME} { 2.8.63 bin/release/x86_64-linux64/tbstreamserver } { 0 {PKG_HOME} { 2.8.63 bin/release/x86_64-linux64/tbstreamserver} } { 0 {PKG_HOME} { 2.8.63 bin/release/x86_64-linux64/tbstreamserver} } { 0 {PKG_HOME} { 2.8.63 bin/release/x86_64-linux64/tbstreamserver} } { 0 {PKG_HOME} { 2.8.63 bin/release/x86_64-linux64/tbstreamserver}} } { 0 {PKG_HOME} { 2.8.63 bin/release/x86_64-linux64/tbstreamserver}} { 0 {PKG_HOME} { 2.8.64 bin/release/x86_64-linux64/tbstreamserver}} { 0 {PKG_HOME} { 0 |
| 1 2 3 4 5 6 7 8 9 | Application SN00A0BA06E970.tboam_app SN00A0BA06E970.gateway SN00A0BA06E970.tolpack_sys_mgr SN00A0BA06E970.logtrace SN00A0BA06E970.tolpack_engine SN00A0BA06E970.tbuctwriter SN00A0BA06E970.tbuctwriter SN00A0BA06E970.tbsnmpagent SN00A0BA06E970.tbstatus_monitor SerialNb | QAM State Run Run Run Run Run Run Run Run Fault | Update State | Current state Ready Ready Ready Ready Ready Ready Ready Not running | <pre>HA state Active Not present Build number</pre> | Current bin path @{PKG_HOME}{2.8.63}bin/release/x86_64-linux64/gateway @{PKG_HOME}{2.8.63}bin/release/x86_64-linux64/toolpack_sys_manager @{PKG_HOME}{2.8.63}bin/release/x86_64-linux64/tblogtrace @{PKG_HOME}{2.8.63}bin/release/x86_64-linux64/tbstreamserver @{PKG_HOME}{2.8.63}bin/release/x86_64-linux64/tbstreamserver @{PKG_HOME}{2.8.63}bin/release/x86_64-linux64/tbstreamserver @{PKG_HOME}{2.8.63}bin/release/x86_64-linux64/tbstreamserver @{PKG_HOME}{2.8.63}bin/release/x86_64-linux64/tbstreamserver @{PKG_HOME}{2.8.63}bin/release/x86_64-linux64/tbstreamserver @{PKG_HOME}{2.8.63}bin/release/x86_64-linux64/tbstreamserver @{PKG_HOME}{2.8.63}bin/release/x86_64-linux64/tbstreamserver @{PKG_HOME}{2.8.63}bin/release/x86_64-linux64/tbstreamserver @{PKG_HOME}{2.8.63}bin/release/x86_64-linux64/tbstreamserver @{PKG_HOME}{2.8.63}bin/release/x86_64-linux64/tbstreamserver @{PKG_HOME}{2.8.63}bin/release/x86_64-linux64/tbstreamserver @{PKG_HOME}{2.8.63}bin/release/x86_64-linux64/tbstreamserver @{PKG_HOME}{2.8.63}bin/release/x86_64-linux64/tbstreamserver @{PKG_HOME}{2.8.63}bin/release/x86_64-linux64/tbstreamserver @{PKG_HOME}{2.8.63}bin/release/x86_64-linux64/tbstreamserver @{PKG_HOME}{2.8.63}bin/release/x86_64-linux64/tbstreamserver @{PKG_HOME}{2.8.63}bin/release/x86_64-linux64/tbstreamserver} @{PKG_HOME}{2.8.63}bin/release/x86_64-linux64/tbstreamserver} @{PKG_HOME}{2.8.63}bin/release/x86_64-linux64/tbstreamserver} @{PKG_HOME}{2.8.63}bin/release/x86_64-linux64/tbstreamserver} |
| 1 2 3 4 5 6 7 8 9 | Application SN00A0BA06E970.tboam_app SN00A0BA06E970.gateway SN00A0BA06E970.toolpack_sys_mgr SN00A0BA06E970.toolpack_engine SN00A0BA06E970.toolpack_engine SN00A0BA06E970.tbuctwriter SN00A0BA06E970.tbuctwriter SN00A0BA06E970.tbsnmpagent SN00A0BA06E970.tbstatus_monitor SerialNb TB009981 | QAM State Run Run Run Run Run Run Run Fault QAM State Enabled | Update State | Current state Ready Ready Ready Ready Ready Ready Ready Not running Current state Ready/Active | <pre>HA state Active Bctive Bctive Not present U2.8.63 rc6</pre> | Current bin path @{PKG_HOME}/2.8.63/bin/release/x86_64-linux64/gateway @{PKG_HOME}/2.8.63/bin/release/x86_64-linux64/toolpack_sys_manager @{PKG_HOME}/2.8.63/bin/release/x86_64-linux64/toolpack_engine @{PKG_HOME}/2.8.63/bin/release/x86_64-linux64/toolpack_engine @{PKG_HOME}/2.8.63/bin/release/x86_64-linux64/tbotreamserver @{PKG_HOME}/2.8.63/bin/release/x86_64-linux64/tbotrwriter @{PKG_HOME}/2.8.63/bin/release/x86_64-linux64/tbsnmpagent |

pritor

2

Non service affective

-Upload Package Package File

Upload package

-Log-

Start

Confirm

Immediate background install on units

(For current platform, expecting installer like: TBToolPack-2.X.X-Linux-centos5-x86_64-Install)

- login to the Web Portal and navigate 'Menu -> Maintenance -> Packages and 0 Licenses'
- in the 'Upload Package' section choose the SmartMedia file downloaded to your 0 computer

C Otwieranie

Organizuj 🔻

Wideo

Komputer

🝓 Grupa domowa

BE WERLENT OF 10

🗢 🖵 🕨 Komputer 🕨 HomeIT CIFS Stuff (W:) 🕨

Nazwa

Patton-2.8.63-SmartMedia-SN10K

Patton-2.8.45-SmartMedia-SN10K

Nowy folder

G(

be sure to check 'Immediate background install on units' option 0

Wybierz plik Nie wybrano pliku

Mandatory!

confirm the upload process with 'Upload package' button 0



2

- wait until the package is uploaded to the Control Host
- Smart Media package is around 200 MB
- upload speed is directly related to the connection you have with SN10k Unit
- fe. Chrome browser informs you about the HTTP POST operation progress on the window bottom status bar
- please note that Upload Log state "Installer completed succesfully" doesn't mean the Minor Upgrade is over!





- switch to 'System View' terminal and observe the current upload status
- after the package is uploaded, SmartMedia installer copies the binaries to the Control Host filesystem /mnt/.0/tb/toolpack/pkg directory; completing this task is reported with "Installer completed successfully"
- from this moment on background installation on TelcoBoards is started
- background installation uploads appropriate firmware on the TelcoBoard's flash storage





Non service affective

- please note that the system is still running the old software release
- background installation process may take even up to 15 minutes per TelcoBoard, depending on the processed traffic
- please monitor the background upgrade status using 'System View' application

| Local host : SN00A0BA06E970 (version System Id : 12358, through interfaces Host role/state : Standalone / Ready (Elec | ELEASE V2 8 63 RC6 172.31.1.2 / 172.31.1.2 ted, Master) | Ctill rupr | ning 2.9.62 | |
|--|--|--|---|---|
| Current configuration and status: Current package home : /mnt/.0/tb/toolpac Current package : 2.8.63 Current build number : V2.8.63 rc6 : Background install : V2.8.68 rc1 : | k/pkg/ TB009981 TB009981 | Sumitum | iiiig 2.0.05 | |
| Application 1 SNO0AOBA06E970.tboam_app 2 SNO0AOBA06E970.gateway 3 SNO0AOBA06E970.toolpack sys mgr | OAM State Update State Run Run Run | Current state Ready Ready Ready | HA state Active Active Active | Current bin path @(PKG_HOME)/2.8.63/bin/release/x86_64-linux64/gateway @(PKG_HOME)/2.8.63/bin/release/x86_64-linux64/toolpack sys mana; |
| 4 SN00A0BA06E970.logtrace 5 SN00A0BA06E970.toolpack_engine 6 SN00A0BA06E970.stream_server 7 SN00A0BA06E970.tbuctwriter | Run Run | Ready Ready Ready Ready | Active Active Active Active | <pre>@(PKG_HOME)/2.8.63/bin/release/x86_64-linux64/tblogtrace @(PKG_HOME)/2.8.63/bin/release/x86_64-linux64/tbolpack_engine @(PKG_HOME)/2.8.63/bin/release/x86_64-linux64/tbstreamserver @(PKG_HOME)/2.8.63/bin/release/x86_64-linux64/tbuctwriter</pre> |
| 8 SN00A0BA06E970.tbsnmpagent 9 SN00A0BA06E970.tbstatus_monitor | Run Fault | Ready Not running | Active Not present | <pre>@(PKG_HOME)/2.8.63/bin/release/x86_64-linux64/tbsnmpagent </pre> |
| SerialNb 1 TB009981 3% - Background package installation, s | OAM State Update State Enabled tate Installing package (Instal | Current state Installing lling package from | Build number V2.8.63 rc6 Hirectory /lib/tb | /toolpack/pkg/2.8.68/bin to adapter's directory 02084401) |
| 15th, 11:46:53.720 UDM : SNO0AOBAO6E970-Sea 15th, 11:46:53.720 UDM : SNO0AOBAO6E970-Lis 15th, 11:46:55.720 UDM : SNO0ABAO6E970-Lis 15th, 11:46:55.833 UDM : SNO0ABAO6E970-Lis 15th, 11:46:57.801 UDM : SNO0ABAO6E970-Lis 15th, 11:46:57.801 UDM : SNO0ABAO6E970-Lis 15th, 11:47:80.751 UDM : SNO0ABAO6E970-Lis 15th, 11:47:80.826 UDM : SNO0ABAO6E970-Lis 15th, 11:47:80.826 UDM : SNO0ABAO6E970-Lis 15th, 11:47:80.820 UDM : SNO0ABAO6E970-Lis 15th, 11:47:80.830 UDM : SNO0ABAA0E970-Lis | rching license file: State entered ecting adapter: State entered (ting packages: State entered (ting packages: Found package 0 ting packages: Found package 0 ting packages: Found package 0 ting packages: State entered eting old packages: Not del eting package: State entered talling package: Current state talling package: Current state | ered (previous state (previous state on 6 60.2, version 2. 2083706, version 2. 2083706, version 2. 2081901, version 2. 2081901, version 2. 2081901, version 2. 2083706, version 2. 2083706 | a was Not started Searching licens Detecting adapter 50 rc 2. 3.63 rc 5. 3.25 rc 1. was ListiFirmwar was ListiFirmwar hose that can be snot installed 50.2 was not ins fr, it's curren FRIEASK V2 0.25 Deleting old pa co directory 0200 fr 59 minutes (t in 59 minutes (t in 59 minutes (t in 10 minutes on in ~11 minutes on in ~11 minutes on in ~11 minutes on in ~12 minutes | <pre>i) ie file) ;) ie file) ;) by CAF OAM (directory name not CAF OAM format 02063c02) ttalled by CAF OAM (directory name not CAF OAM format 02063c02) ttalled by CAF OAM (directory name not CAF OAM format 02063c02) tt boot directory ; RC1). No more required. tokages) ital progress: ~ 0%) cotal progress: ~ 0%) cotal progress: ~ 0%) is fimeout in 59 minutes (total progress: ~ 0%) ; fimeout in 59 minutes (total progress: ~ 2%) ; fimeout in 59 minutes (total progress: ~ 2%) ; fimeout in 59 minutes (total progress: ~ 2%) ; fimeout in 59 minutes (total progress: ~ 2%)</pre> |

Enter your command>_



Non service affective

- please wait until tboam_app monitor presents a "Background package installation complete" log entry
- now you can be sure that the firmware is properly installed on the TelcoBoard(s)

2

| Local host : SN00A0BA06E970 (version RELEASE V2_8_63_RC6) | | | | | |
|--|---|---|--|---|---|
| System Id : 12358, through interfaces Host role/state : Standalone / Ready (Elect | 1/2.31.1.2 / 1 ted, Master) | /2.31.1.2 | | | |
| Current configuration and status: Current package home : /mnt/.0/tb/toolpac Current package : 2.8.63 Current build number : V2.8.63 rc6 : | c/pkg/ | | Stillon 2:8:63 | | |
| Application | OAM State | Update State | Current state | HA state | Current bin path |
| 1 SN00A0BA06E970.tboam app | Run | paare brace | Ready | Active | |
| 2 SN00A0BA06E970.gateway | Run | | Ready | Active | @{PKG HOME}/2.8.63/bin/release/x |
| 3 SN00A0BA06E970.toolpack sys mgr | Run | | Ready | Active | @{PKG HOME}/2.8.63/bin/release/x |
| 4 SN00A0BA06E970.logtrace | Run | | Ready | Active | @{PKG HOME}/2.8.63/bin/release/x |
| 5 SN00A0BA06E970.toolpack_engine | Run | | Ready | Active | @{PKG_HOME}/2.8.63/bin/release/x |
| 6 SN00A0BA06E970.stream_server | Run | | Ready | Active | @{PKG_HOME}/2.8.63/bin/release/x |
| 7 SN00A0BA06E970.tbuctwriter | Run | | Ready | Active | @{PKG_HOME}/2.8.63/bin/release/x |
| 8 SN00A0BA06E970.tbsnmpagent | Run | | Ready | Active | @{PKG_HOME}/2.8.63/bin/release/x |
| 9 SN00A0BA06E970.tbstatus_monitor | Fault | I I | Not running | Not present | I |
| SerialNb | OAM State | Update State | Current state | Build number | |
| 1 TB009981 | Enabled | - | Ready/Active | V2.8.63 rc6 | |
| <pre> 15th, 12:02:44.642 UDM : SN00A0BA06E970-Val: 15th, 12:02:49.652 UDM : SN00A0BA06E970-Val: 15th, 12:02:53.154 UDM : SN00A0BA06E970-Val: 15th, 12:02:53.154 UDM : SN00A0BA06E970-Find 15th, 12:02:53.154 UDM : SN00A0BA06E970-Find 15th, 12:02:53.208 UDM : SN00A0BA06E970-Find 15th, 12:02:53.208 UDM : Updating packages 15th, 12:02:53.208 UDM : Updating packages 15th, 12:02:53.221 UDM : 02081401 (2.8.25 15th, 12:02:53.221 UDM : 02081401 (2.8.63 15th, 12:02:53.221 UDM : 0208166 (2.8.63 15th, 12:02:53.221 UDM : 0208166 (2.8.63 15th, 12:02:53.221 UDM : 2_6_60.2 (2.6.60 15th, 12:02:53.221 UDM : 2_6_60.2 (2.6.60 15th, 12:02:53.221 UDM : / (2.6.60 rc2): 1 15th, 12:02:54.576 UDM : Package to install 15th, 12:03:16.647 UDM : 02083401 (2.8.68 15th, 12:03:16.647 UDM : 02083401 (2.8.68</pre> | idating package idating package idating package al reboot: State al reboot: Inst as state entered installation co- list for adapte as found on adapt rc1): Valid rc2): Valid rc2): Valid Not yet validate in background list for adapte as found on adapt rc1): Valid rc6): Valid rc2): Valid rc2): Valid rc2): Valid rc2): Valid rc2): Valid rc2): Valid rc2): Valid | : Current state : Current state : Package '0208 s entered (previ all complete. No d (previous state mplete for adag r TB009981: Marl ter TB009981: Marl ter TB009981: Dele ter TB009981: Dele ter TB009981: Dele ter TB009981: Dele | 25% done, completi 69% done, completi 4401' successfully icus state was Vali 5t rebotting adapte te was Final reboot ter TB009981 king package 020844 | on in ~10 second on in ~3 second validated! dating package) r (please reboot) 01 (V2.8.68 rc1) Firmware in 11 adapters. No 901 (V2.8.25 rc) | <pre>ds. Timeout in 9 minutes (total p s. Timeout in 9 minutes (total pr t adapter later).) as valid more need to background update. 1) (no more present on adapter)</pre> |



- we can confirm the TelcoBoard firmware status from WebPortal
- go to the Web Portal and navigate 'Menu -> Maintenance -> Packages and Licenses'
- in the 'Background install' section choose 'Packages status'
- on the next window you can confirm the informations presented by 'System View' application

| Configuration Status | _ | | | |
|---|----------------------|------------------------------|----------------------------|------|
| List | | | | |
| Packages & Licenses | | | | |
| Upload License | | | | |
| License File Wybierz plik Nie wybrano pliku | | | | |
| Upload license | | | | |
| Log | | | | |
| | Configuration | Status | | |
| Package File Wybierz plik Nie wybrano pliku | | | | |
| (For current platform, expecting installer like: TBToolPack-2.X.X-Linux-centos5-x86_64-Install) | | | | |
| | Packages Status on U | nits | | |
| Immediate background install on units | Status Refresh- | | | |
| Upload package | Refresh every: | (| Don't refresh | low |
| Log | | | 0 0 | |
| Declaration of install and land | SN0040B406E970 REA | ON 2.6.60 rc 2 Version 2.8.6 | 3 rc 6 Version 2.8.68 rc 1 | NONE |
| Background install package | SNOUAUBAUESTU INCA | DI READI | READT | NONE |
| This applicate will be installed in background (without interpreting calls bandling) on all units of the surface size theorem. | | | | |
| Once all units are pre-installed with a package, switching to that package will be much faster. Note: You will still need to Activate the package later. Backaround installation does not activate the package automatically | | | | |
| Packages status can be monitored here: Packages status Apply | | | | |



Non service affective - validation

- in order to receive a final confirmation of the upgrade process and simulate a package switchover (including database upgrade) proceed with Web Portal to 'Menu -> System'
- from the 'Validate package' section drop down list choose the SmartMedia release you would like to test and press 'Validate'
- process may take a while and after down successfully you should receive a 'Package is valid' result
- you can follow the validation process in 'System View' CLI

| P | ATT | D |
|-----------------------------|------------------|--------|
| Weld | come | |
| - Stat - Bac | us kups | |
| – Sys – <mark>Con</mark> | tem | |
| - 20 | 14-07-25_1533_po | do_lab |
| - Ha | ardware Units | • |

| alluate package | | \leq |
|----------------------------|--|--------|
| аскаде | 2.8.68 | |
| /alidate | | |
| | 1. Validate package - may take a while | |
| alidation succeeded: | | |
| | | |
| Package '2.8.68' is valid. | | |



Requirements for package activation

- the new SmartMedia release is ready for activation ONLY if:
 - appropriate firmware version is available on TelcoBoards/Units

and

- validation of the new SmartMedia relese is successfull
- remember that the newly installed software package doesn't need to be immediately Activated; you can wait for example for a maintanance window



- steps described from this point on will lead to disturbances in service availability and loss of active calls
- be sure you are still running the 'System View' CLI
- start in WebPortal 'Menu -> System'
- you can perform another package validation
- if all "requirements for package activation" are met you can proceed with the 'Activate
 Package' section dropdown list, choose the appropriate software package and press Activate
- please be sure what software version you are Activating, because from this point on there is no possibility to Cancel the process, other then wait until it's done and issue a software release rollback

| Activate package 2. If package i Package Activate | s valid Active it |
|---|--|
| −Validate package | 2.8.68 |
| Validate | 1. Validate parkere - may take a while |
| Validation succeeded: | 1. Validate package - may take a while |
| Package '2.8.68' is valid. | |
| | |





- go back to 'System View' CLI
- please be advised that you may experience a restart of the 'System View' monitor caused by the SmartMedia package switchover; this is nothing to be worried and no actions are required – just wait until done
- you will notice few states reported by 'System View'
- 'Database update' performing data scheme upgrade

| Main Host Ctrl VLAN Mgr App Launch Mg | r DB Mgr Per | f Mon -> Upg | rade Mgr <- Confid | g Mgr | |
|--|------------------|----------------|----------------------|--------------|--|
| (?) Help (q) Quit (tab) Next page | | | | | |
| Local host : SN00A0BA06E970 (version RELEASE_V2_8_63_RC6) System Id : 12358, through interfaces 172_31_1_2 / 172_31_1_2 Host role/state : Standalone / Updating database (Elected, Master) | | | | | |
| Current configuration and status: Current package home : /mnt/.0/tb/toolpack/pkg/ Current package : 2.8.63 Target package : 2.8.68 Target build number : V2.8.63 rc6 : TB009981 | | | | | |
| Application | OAM State | Update State | Current state | HA state | |
| 1 SN00A0BA06E970.tboam app | Run | • | Ready | Active | |
| 2 SN00A0BA06E970.gateway | Run | | Ready | Active | |
| 3 SN00A0BA06E970.toolpack_sys_mgr | Run | | Ready | Active | |
| 4 SN00A0BA06E970.logtrace | Run | | Ready | Active | |
| 5 SN00A0BA06E970.toolpack_engine | Run | | Ready | Active | |
| 6 SN00A0BA06E970.stream_server | Run | | Ready | Active | |
| 7 SN00A0BA06E970.tbuctwriter | Run | | Ready | Active | |
| 8 SN00A0BA06E970.tbsnmpagent | Run | | Ready | Active | |
| 9 SN00A0BA06E970.tbstatus_monitor | Fault | | Not running | Not present | |
| Convict 1 Mb | | Undata Ctata | | Duild number | |
| 1 mp000001 | Enabled | opdate state | Boody (Detive | Bulla number | |
| 1 1000301 | I ruanted | | Ready/Active | v2.0.03 100 | |



- 'Switching new package' performing application upgrade (switching binaries)
- TelcoBoard update reconfiguring the flash storage to boot up with appropriate firmware

| -> Main <- Host Ct: | rl VLAN Mgr App Laund | ch Mgr DB Mgr | Perf Mon Upgrade | Mgr Config Mgr | | |
|---|---------------------------|-----------------|------------------|------------------|--|--|
| (?) Help (q) Quit (tab) Next page | | | | | | |
| Local host : SN00A0BA06E970 (version RELEASE_V2_8_68_RC1) System Id : 12358, through interfaces 172.31.1.2 / 172.31.1.2 Host role/state : Stindalone / Switching to new package (Elected, Master) | | | | | | |
| Databases state : Connected: toolpack_2_8/2014-07-25_1533_podo_lab Primary state : Master: Up, Validated, ODBC:SERVER=127.0.0.1;PORT=3306;UID=tbdb;PWD=tbdbpw; | | | | | | |
| Application name | : Target state | Pid | | | | |
| 1 tbsnmpmux | : Run | 10726 | | | | |
| 2 web_status_client | : Run | 10395 | | | | |
| 3 tbstatus_monitor | : Fault | 1 | | | | |
| 4 toolpack_engirRuning | g new SmartMedia | 10514 | | | | |
| 5 toolpack_sys_mgr | : Run | 10475 | | | | |
| 6 tbuctwriter | : Run | 10630 | | | | |
| 7 stream_server | : Run | 10569 | | | | |
| 8 tbsnmpagent | : Run | 10659 | | | | |
| 9 tbcli_remote | : Run | 8999 | | | | |
| 10 gateway | : Run | 10398 | | | | |
| 11 logtrace | : Run | 10249 | | | | |
| 12 web_server | : Run | 103/1 | | | | |
| (more application below | w, press 'm' to move down | n) | | | | |
| Gerial number | | Current State | | ctrl1 | | |
| 1 TB009981 = V2.8 63 m | ch : Undating | Not configured | | | | |
| 1 12003301 12.0.03 10 | . opdating | | ' | • | | |
| | | | | | | |



- Waiting for TelcoBoard to bootup with the new firmware
- in SN10300 with N+1 failover TelcoBoard/MGW Unit upgrade process will run a following loop:
 - Unit upgrade is triggered
 - M+1 Backup Unit takes over
 - Unit upgrade is finished
 - Unit is rebooted
 - Unit is reported as 'Ready'
 - M+1 performs fallback to Unit
 - Unit becomes 'Active'
 - Backup Unit is restarted (config reset)
 - M+1 Group reaches 'Protected' state
 - os next Unit is upgraded

| -> Main <- Host Ctrl VLAN Mgr App | Launch Mgr DB Mgr Perf |
|---|--|
| (?) Help (q) Quit (tab) Next page | |
| Local host : SN00A0BA06E970 (versi System Id : 12358, through interf Host role/state : Standalone / Ready (| on RELEASE_V2_8_68_RC1) aces 172.31.1.2 / 172.31.1.2 Elected, Master) |
| Databases state : Connected: toolpack_2 Primary state : Master: Up, Va | _8/2014-07-25_1533_podo_lab lidated, ODBC:SERVER=127.0.0 |
| Application name : Target | state Pid |
| 1 tbsnmpmux : Run | 10726 |
| 2 web status client : Run | 10395 |
| 3 tbstatus_monitor : Fault | |
| 4 toolpack_engine : Run | 10514 |
| 5 toolmack sys mar Beard MOWILL Run | 10475 |
| 6 tbuc waiting for reicoboard/wGw Unit to boc | 10630 I 10630 |
| 7 stream_server : Run | 10569 |
| 8 tbsnmpagent : Run | 10659 |
| 9 tbcli_remote : Run | 8999 |
| 10 gateway Run | 10398 |
| 11 logtrace Run | 10249 |
| 12 web_server : Run | 10371 |
| (more application below, press 'm to mov | e down) |
| Serial number : Target | state Current State |
| 1 TB009981- V2.8.68 rc1 : Enabl | ed Not configured |



Service affective

• after the TelcoBoards are back to 'Ready/Active' state the **upgrade procedure is over**

| M | Main Host Ctrl VLAN Mgr App Launch M | gr DB Mgr Pe | erf Mon -> Upgi | cade Mgr <- Con | fig Mgr | |
|---|--|---|-------------------|-------------------|----------------------|--------------------------------|
| (?) | Help (q) Quit (tab) Next page | | | | | |
| Loc Sys Hos | cal host : SN00A0BA06E970 (version stem Id : 12358, through interface st role/state : Standalone / Ready (Ele | RELEASE V2 8 68 s 172.31.1.2 / 1 cted, Master) | RC1) | U | Jpgrade done, runnir | ng 2:8.68 |
| Current configuration and status: Current package home : /mnt/.0/tb/toolpack/pkg/ Current package : 2.8.68 Current build number : V2.8.68 rc1 : TB009981 | | | | | | |
| | Application | OAM State | Update State | Current state | HA state | Current bit path |
| 1 | SN00A0BA06E970.tboam app | Run | | Ready | Active | |
| 2 | SN00A0BA06E970.gateway | Run | | Ready | Active | @{PKG_HOME}/2.8.68/bin/release |
| 3 | SN00A0BA06E970.toolpack_sys_mgr | Run | | Ready | Active | @{PKG_HOME}/2.8.68/bin/release |
| 4 | SN00A0BA06E970.logtrace | Run | | Ready | Active | @{PKG_HOME}/2.8.68/bin/release |
| 5 | SN00A0BA06E970.toolpack_engine | Run | | Ready | Active | @{PKG_HOME}/2.8.68/bin/release |
| 6 | SN00A0BA06E970.stream_server | Run | | Ready | Active | @{PKG_HOME}/2.8.68/bin/release |
| 7 | SN00A0BA06E970.tbuctwriter | Run | | Ready | Active | @{PKG_HOME}/2.8.68/bin/release |
| 8 | SN00A0BA06E970.tbsnmpagent | Run | | Ready | Active | @{PKG_HOME}/2.8.68/bin/release |
| 9 | SN00A0BA06E970.tbstatus_monitor | Fault | I | Not running | Not present | |
| Ē | SerialNb | OAM State | Update State | Current state | Build number | |
| 1 | TB009981 | Enabled | | Ready/Active | V2.8.68 rc1 | |



End of procedure

- you can proceed to the WebPortal which will be running a new software release
- please note that the new version of WebPortal will be available for login just after switching the SmartMedia package

| Pritor® | Smart Media Software Version: 2.8.68, Primary host |
|----------|--|
| Login: | |
| Username | |
| Password | |
| Login | |
| | |
| | \sim |
| | \$\$ |
| | \gg |

