



# Standard 1-Year Limited Warranty

Customer: \_\_\_\_\_ Order #: \_\_\_\_\_  
Serial #: \_\_\_\_\_ Part #: \_\_\_\_\_

**Our warranty to you:**

Patton Electronics ("Patton") warrants your product to be free from physical defects in material and workmanship for a period of 1 year from the date of the original retail purchase. If you discover a defect covered by this warranty, we will repair or replace the product at our option using new or refurbished components.

**Product failures not covered by this warranty:**

This warranty covers defects in manufacturing that arise from the correct use of the device. It is limited to defects in materials or workmanship and does not cover damage caused by abuse, misuse, unauthorized modification, lightning or power surge damage, extreme heat or cold, and corrosive environments. The warranty also **does not cover** the normal wear and tear on covers, cases, housing, connectors, and accessories. The warranty does not apply to any product with a missing, altered, or defaced serial number.

**Limits of liability:**

If these products fail or do not perform as warranted, your sole recourse shall be to repair the product as described above. We will not be liable to you or anyone else for any damages that result from the failure of this product. These damages include, but are not limited to, the following: lost profits, lost savings, lost data, damage to other equipment, and incidental or consequential damages arising from the use of or inability to use this product. Express or implied warranties are disclaimed. **IN NO EVENT WILL PATTON BE LIABLE FOR MORE THAN THE AMOUNT OF YOUR PURCHASE PRICE, NOT TO EXCEED THE CURRENT LIST PRICE OF THE PRODUCT.**

Patton Electronics specifically disclaims all other warranties, expressed or implied, and the user shall deem the installation or use of this product an acceptance of these terms.

**How to obtain service under this warranty:**

RMA Numbers are required for all product returns by doing one of the following:

- ✓ *Completing a request on our web site at <http://www.patton.com/support>*
- ✓ *By sending an e-mail to [returns@patton.com](mailto:returns@patton.com)*
- ✓ *By calling 301-975-1007 and speaking to a Technical Support Engineer*

Once a Patton Technical Support Engineer verifies you have a hardware problem that requires you to return your product, you will be provide with an RMA number. You must acquire an RMA number and deliver the defective unit to Patton in order to obtain service under this warranty. A sales receipt may be required to verify the original retail purchase. All returned units must have the RMA number visible on the outside of the shipping package. You must either use the original packing or pack the unit securely to avoid damage during shipping. Return Authorizations are valid for 30 days after the RMA number is issued. Ship your product pre-paid to Patton at the following address:

**Patton Electronics Company**  
RMA#: xxxx  
7622 Rickenbacker Dr.  
Gaithersburg, MD 20879-4773 USA

Patton will pay the return shipping costs for products under warranty. Patton is not responsible for the cost of shipping to Patton or the payment of any customs clearance fees or duties.

