



Lifecycle Change Notice

Model 3120 Series

Notice Date: May 26, 2022

LifeCycle Change FROM: GREEN TO: ORANGE

Last Order Date December 26, 2022

Manufacture Discontinue Date (MD) May 26, 2022

End of Support Date: February 26, 2025

Last Date of Repair/Replacement: February 26, 2025 (pending component availability)

Introduction

This Lifecycle Change Notice involves a change to the Patton Model 3120, on the product availability schedule. A detailed list of product sku's affected is provided at the end of this notice. These products are now officially coded ORANGE on the product availability schedule. All products coded as ORANGE are available for purchase while component supplies last.

Contacts

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Definitions

(Yellow) Special Order – formal communication of Patton Electronics' intent to make this product(s) special order due to a long term change in demand or component/supplier issues.

Early alert of impending availability issues due to one or more of the following conditions:

- *there are obsolescence issues with required components*
- *declining product sales no longer cost-justify production*
- *the product is replaced by an updated form, fit, and function equivalent*

Careful consideration should be made when considering this product(s) for new installations or designs.

Non-Standard terms such as "Last-time-buy" terms and conditions may apply. Minimum Order Quantity (MoQ), extended lead times and price increases are to be expected.

Software maintenance activities have subsided or ceased pending which of the above availability issues are causing the Yellow status.

Product repairs will be performed in accordance with customer specific service plans and upgrade agreements as negotiated prior to Change in Lifecycle status or for up to 1 year past the purchase date.

Product technical support will continue to fully support the product.

Product warranty will be valid for any units purchased for up to 1 year past the purchase date or as required by law. Yellow products may, or may not be eligible for extended or enhanced warranties

(Orange) Sunset Definition – formal communication of Patton Electronics' intent to end the life of the product(s) noted.

Final alert of impending availability issues due to one or more of the following conditions:

- *there are obsolescence issues with required components*
- *declining product sales no longer cost-justify production*
- *the product is replaced by an updated form, fit, and function equivalent*

Product(s) should not be considered for new installations or designs.

Orders that are accepted will be under "Last-time-buy" terms and conditions. Minimum Order Quantity (MoQ), extended lead times and price increases are also to be expected.

Software maintenance unless contractually agreed to otherwise, has ceased.

Product repairs may be performed in accordance with customer specific service plans and upgrade agreements as negotiated prior to Change in Lifecycle status or for up to 1 year past the purchase date.

Product technical support will continue to fully support the product.

Product warranty will be valid for any units purchased for up to 1 year past the purchase date or as required by law. Orange products are not eligible for extended or enhanced warranties.

(Red) End of Life Definition –formal communication of Patton Electronics’ the product(s) is low now End of Life.

Product repairs may be performed in accordance with customer specific service plans and upgrade agreements as negotiated prior to EOL or for up to 1 year past the purchase date. Patton reserves the right to repair or replace the equipment with a next generation replacement should one exist.

Product technical support will be provided for any units purchased for up to 1 year past the purchase date.

Product warranty will be valid for any units purchased for up to 1 year past the purchase date or as required by law. Red products are not eligible for extended or enhanced warranties.

Related Product and Sales & Marketing Bulletins (if applicable)

Not applicable.

Products Affected

3120 Series Remote Access Servers			
Catalog SKU	Current Lifecycle	New Lifecycle	Replacement SKU
3120/120B/R-115	Green	Orange	None
3120/120B/R-230	Green	Orange	None
3120/60B/R-115	Green	Orange	None
3120/60B/R-230	Green	Orange	None

Please enquire with sales@patton.com for product availability and remaining stock.