Product Change Notice

Models: SN4830

Notice Date: **March 1st, 2018**
Last Order Date: **June 30, 2019**
Manufacture Discontinue (MD) Date: **December 31, 2019***
Market Regions Affected: **Worldwide**

*Product support will continue within standard SmartWare release cycles

Introduction

Due to the fast evolvement of VoIP, routing, and SBC functionalities being developed by Patton for the SmartNode product line, more and more system memory is being required. To cope with the increased memory needs, accommodating features being made available in the future, the hardware of SmartNode products need to go along, requiring being upgraded as well.

This product change notice involves the Manufacture Discontinue (MD) of the Patton SmartNodes series SN483X. Each individual SKU under the SN4830 product model are now officially "Yellow" or "Orange" indicating the sunset phase of the lifecycle. They will become "RED" by the last order Date (last time buy) as indicated above. See the lifecycle color codes explanation in the definitions section for more details.

The next generation hardware SN5540 have similar and better capabilities. The detailed list of which SKUs are being changed to new product SKUs is provided below.

Products Affected and Replacements

The following table provides a list of all SKU`s that are being replaced by new SKU`s.

EoS SKU	Replacement SKU
SN4832/JOC/EUI	none
SN4832/JSA/EUI	SN5541/2JS2VAVA/EUI
SN4832/JSC/EUI	none
SN4832/JSD/EUI	none
SN4832/LLA/EUI	SN5541 based, exact SKU TBD
SN4834/2JS2JOA/EUI	SN5541/2JS2JO4VAVA/EUI
SN4834/2JS2JOC/EUI	none
SN4834/2JS2JOD/EUI	none
SN4834/JOC/EUI	none
SN4834/JSA/EUI	SN5541/4JS4VAVA/EUI
SN4834/JSC/EUI	none
SN4834/JSD/EUI	none
SN4836/4JS2JOC/EUI	none
SN4838/4JS4JOA/EUI	SN5541/4JS4JO8VAVA/EUI
SN4838/4JS4JOC/EUI	none
SN4838/4JS4JOD/EUI	none
SN4838/JSA/EUI	SN5541/8JS8VAVA/EUI
SN4838/JSC/EUI	none
SN4838/JSD/EUI	none

Technical Specifications overview

The main technical difference between the current SN4830 and SN5540 models is that for the new SKUs only Trinity Operating System is supported.

The difference between Smartware and Trinity operating system is that Trinity is newer, contains new features and is more future proof by seeing more features to come.

Feature overview: https://www.patton.com/products/smartnode_software.asp

New Configuration Parameters

Where the configuration of the SmartNode device is concerned, Smartware and Trinity use the same configuration concept and architecture on CLI, but slightly different commands are being used.

In order to get yourself ready for Trinity, we encourage you to sign up to Patton Academy, to learn how easy to configure and how powerful Trinity is. https://www.patton.com/academy/

Definitions

Orange (Sunset)
- Formal communication of Patton Electronics' intent to end the life of the product(s) noted.
- Final alert of impending availability issues due to the product is replaced by an updated form, fit, and function equivalent.
- Product(s) should not be considered for new installations or designs.
- Orders that are accepted will be under "Last-time-buy" terms and conditions. Minimum
- Order Quantity (MoQ), extended lead times and price increases are also to be expected.

Red (End of Life)
- Formal communication of Patton Electronics', the product(s) is now End of Life.
- *Product warranty* will be valid for any units purchased for up to 1 year past the purchase date.
- *Product repairs* may be performed in accordance with customer specific service plans and upgrade agreements as negotiated prior to EOL or for up to 1 year past the purchase date.
- *Product technical support* continues to be supported within the standard SmartWare and Trinity release cycles. Refer to the corresponding release notes for details on supported models. https://www.patton.com/support/upgrades/

Smartware Software release strategy white paper:
https://www.patton.com/support/upgrades/files/models/Documentation/SmartWareReleaseConceptWhitepaper.pdf

Contacts

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