
End of Life Notice

Models SN102 Series

Notice Date – March 11, 2021
End of Support Date: March 11, 2022
Market Regions Affected – Global

Introduction

This End-of-Life (EOL) notice involves the Manufacture Discontinue (MD) and EOL of all Patton SN102 models. These products are now officially coded ORANGE on the product availability schedule. Once remaining stock is depleted, the product will officially be coded as RED and no longer available for purchase.

Products Affected, Alternative/Replacement, and Dates

SN102 Series Analog FXS VoIP Gateways			
Catalog SKU	Current Lifecycle	New Lifecycle	Replacement SKU
SN102/2JS/E-EU	Green	Red	SN200/2JS2V/EUI
SN102/2JS/E-US	Green	Red	SN200/2JS2V/EUI

Please enquire with sales@patton.com for product availability and remaining stock.

Definitions

“End of Life” Definition – This notice serves as formal communication of Patton Electronics’ intent to end the life of the product(s) noted.

Product warranty will be valid for any units purchased for up to 1 year past the purchase date.

Product repairs may be performed in accordance with customer specific service plans and upgrade agreements as negotiated prior to EOL or for up to 1 year past the purchase date.

Product technical support will be provided for any units purchased for up to 1 year past the purchase date.

Contacts

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