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# Product Change Notice

*SmartNode SN5300 -> SN5301 series*

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**Notice Date: February, 2018**

**Last Order Date: June 29, 2018**

**Manufacture Discontinue (MD) Date: August 31, 2018\***

**Market Regions Affected: Worldwide**

**\*Product support will continue within standard Trinity release cycles**

## Introduction

Due to the fast evolvement of VoIP, routing, and SBC functionalities being developed by Patton for the SmartNode product line, more and more system memory is being used. To cope with the increased memory needs, accommodating features being made available in the future, a bigger memory Flash chip is being added to all the products mentioned below.

As a consequence an End of Sales on the existing products is done.

On current orders, you will be informed by our sales representative; that your orders will be transitioned to the bigger memory devices. If you insist on the SmartNode model you ordered – last orders will be accepted until June 29, 2018.

This product change notice involves the Manufacture Discontinue (MD) and EOL of the Patton SmartNodes series SN5300 series. These products are now officially “Orange” indicating the sunset phase of the lifecycle. They will become “RED” by the last order Date (last time buy) as indicated above. See the lifecycle [color codes explanation](#) in the definitions section for more details.

**REPLACEMENT MODELS:** A fully feature and behavior equivalent and hardware upgraded product line is available with the Patton SmartNode SN5301 eSBC series. A detailed list of the successor product SKUs affected is provided below.

## Products Affected and Replacements

The following table provides a list of all SKU's becoming End of Sale. Also it shows the corresponding replacement SKU based on the replacement models.

| EOS SKUs        | Successor Models |
|-----------------|------------------|
| SN5300/4B/EUI   | SN5301/4B/EUI    |
| SN5300/4B2G/EUI | SN5301/4B2G/EUI  |
| SN5300/4B4G/EUI | SN5301/4B4G/EUI  |

**Note:** Customer specific SKU's are being replaced in the same fashion as per the table above.

## Technical Specifications overview

There is no technical difference between the SN5300 and SN5301 models other than the larger memory which allows new software containing new features for a longer time period in to the future.

This product change has **no impact** on performance for instance on number of SIP calls, IP routing throughput, etc. The reference numbers as per the datasheet remains the same.

## New Configuration Parameters

There is **no new configuration parameters** associated with this product change.

## Definitions

### Orange (Sunset)

- Formal communication of Patton Electronics' intent to end the life of the product(s) noted.
- Final alert of impending availability issues due to the product is replaced by an updated form, fit, and function equivalent.
- Product(s) should not be considered for new installations or designs.
- Orders that are accepted will be under "Last-time-buy" terms and conditions. Minimum
- Order Quantity (MoQ), extended lead times and price increases are also to be expected.

**Red (End of Life)**

- Formal communication of Patton Electronics', the product(s) is now End of Life.
- *Product warranty* will be valid for any units purchased for up to 1 year past the purchase date.
- *Product repairs* may be performed in accordance with customer specific service plans and upgrade agreements as negotiated prior to EOL or for up to 1 year past the purchase date.
- *Product technical support* continues to be supported within the standard SmartWare and Trinity release cycles. Refer to the corresponding release notes for details on supported models. <https://www.patton.com/support/upgrades/>

Trinity Software release strategy white paper:

<https://www.patton.com/whitepapers/07M-TRINITY-REL-WP.pdf>

## Contacts

In case of any questions or for additional information do not hesitate to contact us. For a full listing of global contact numbers and details refer to:

[http://www.patton.com/company/contact\\_us.asp](http://www.patton.com/company/contact_us.asp)

Sales: [sales@patton.com](mailto:sales@patton.com)

Support: [support@patton.com](mailto:support@patton.com)

Product Management:

Name: Marc Aeberhard

Email: [marc.aeberhard@patton-inalp.com](mailto:marc.aeberhard@patton-inalp.com)