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Patton Earns ISO 9001:2008 Certificate

Certified since 1996, Patton upgrades to the latest ISO 9001:2008 standard, achieving a perfect score in the annual audit conducted by Intertek.

Patton Electronics... High-quality, low-cost network equipment. Made in the USA™

GAITHERSBURG, MD: ISO-certified since 1996, Patton—the leader in business and carrier-class VoIP, network access, connectivity, and video surveillance equipment—announced today the company has achieved certification to the latest International Organization for Standardization (ISO) 9001:2008 standard for quality management systems.

Patton earned a perfect score, passing the audit with zero non-conformities.

Accredited by the ANSI-ASQ National Accreditation Board (ANAB), Intertek Group plc conducted the audit and registered Patton's quality management system as fully compliant with the ISO 9001:2008 standard.

"It's a high bar," said Robert R. ("Bobby") Patton, President of Patton Electronics, "but we cleared it. We're pleased—but not content—with our track record. This is not a sprint for us. Patton is committed to building value for future generations. Quality management with continuous measurable improvement is essential to our plans for long-term growth."

Incorporated in 1984 as a family-owned business, Patton has been manufacturing electronic communications hardware for over twenty-six years.

Made in the USA at Patton's Maryland headquarters, Patton's high-quality, low-cost network equipment blends innovative engineering with cost-reduced product design and high-quality American manufacturing.

"Disciplined business processes drive Patton's high-quality products and services," said Steve Schrader, Patton's VP of Manufacturing. "Persistent commitment to process improvement eliminates waste, reduces lead times, and lowers production costs. That translates into faster-better-cheaper products and services for all our stakeholders."

ISO 9001:2008 registration verifies that Patton's policies, practices, and procedures demonstrate a commitment to quality management that ensures market innovation with on-time delivery of consistent, high-quality products and services.

In another recent achievement, Patton's flagship product line, SmartNode™ VoIP solutions, scored its eighth major award in a five-year winning streak from TMCs Internet Telephony Magazine.

Beyond such formal awards, SmartNode™ was recently voted the “most recommended” SIP PSTN gateway in an online community survey of Windows phone system administrators.

Bobby Patton summarizes, “At the end of the day, quality-managed processes produce happy customers and loyal business partners year after year.”

Patton products will showcase during the upcoming ABP IPSizzles conference with hands-on workshops for registered resellers. Beginning in Santo Domingo (5 May), the tour covers eight US cities before reaching Lima in September.

About Intertek

Intertek (ITRK.L) is a leading provider of quality and safety solutions serving a wide range of industries around the world. From auditing and inspection, to testing, quality assurance and certification, Intertek people are dedicated to adding value to customers' products and processes, supporting their success in the global marketplace. Intertek has the expertise, resources and global reach to support its customers through its network of more than 1,000 laboratories and offices and over 25,000 people in more than 100 countries around the world. For more information, visit www.intertek.com.

About Patton

Patton is a multi-national organization that designs, develops, and manufactures electronic communications equipment for network access, connectivity, voice-over-IP, triple play and video surveillance. Deployed throughout the world in carrier, enterprise, and industrial networks, most Patton products are manufactured in the USA. ISO 9001 certified, Patton markets a catalog of over 1000 products including SmartNode™ VoIP solutions (SIP and H.323) for analog and ISDN telephony; Visuality™ mobile-video surveillance, collection, and intelligence distribution systems, ForeFront™ multi-service access infrastructure solutions for TDM and IP service delivery (T1/E1, G.SHDSL, xDSL, dial-up); IPLink™ CPE solutions for last-mile/local-loop access (WAN routers, modems, remote access servers, NTUs, CSU/DSUs); CopperLink™ Ethernet Extenders; EtherBITS™ device servers; EnviroNET™ NEMA4-compliant hardened networking equipment, and a full range of network-connectivity Micro-Products (interface converters, short-range modems, multiplexers, surge protectors). Incorporated in January 1984, Patton Electronics has been doing business for over 26 years.

About SmartNode™ VoIP Solutions

Award-winning SmartNode™ equipment delivers state-of-the art VoIP technology that integrates seamlessly with existing analog POTS and digital ISDN infrastructures. Proven interoperability with all major brands of softswitches and IP-PBXs makes it easy for carriers and enterprises to deploy future-proof VoIP systems quickly and profitably today. Tens of thousands of SmartNode™ products are up and running in enterprise networks and carrier deployments worldwide, including one of Europe's earliest first-line VoIP services.

The SmartNode™ Unified Communication Agent™ (UCA) provides any-to-any multi-path switching (simultaneous SIP, H.323, ISDN, and POTS calls with routing and conversion between TDM/PSTN and IP/Ethernet networks—plus T.38 and SuperG3 FAX) combined with dial-backup and IP-link redundancy for VoIP and data survivability. The UCA also provides VoIP-over-VPN security with encrypted voice via IPsec with AES/DES strong encryption and automated keying via Internet Key Exchange (IKE), plus SIP Registrar for presence/reachability.

SmartNode™ preserves all the ISDN telephony features that ISDN users depend on and network operators require (AOC, CLIP, CLIR, UD64, overlap dialing, and fax, as well as MSN and DID). Built on the industry's most interoperable VoIP platform, the SmartNode™ S-DTA supports ISDN, SIP, H.323, and MGCP/IUA signaling. Patton's SmartWare™ features touchless auto-provisioning, high reliability, and proven interoperability with all the major-brand softswitches and IP-PBXs.

Scaling from 2 to 120 voice calls, SmartNode™ VoIP gateways, routers, and IADs offer every industry-standard interface, including T1/E1, PRI/BRI, FXS/FXO, V.35/X.21, Ethernet, G.SHDSL, ADSL2+, and more, while Patton's advanced DownStreamQoS™ technology delivers clear, toll-quality voice on every call. For more information about SmartNode™ equipment, go to www.patton.com/voip.

For more information or to request a free datacom catalog contact sales@patton.com.

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