Customer Deliverable Documentation Revision 1.00, June 6, 2013 Valid for software releases Trinity: 3.2.x and 3.3.x and newer Smartware: 6.T Build Series 2012-07-18 and newer



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How to downgrade from Trinity back to SmartWare

Warning:

Performing a downgrade from Trinity back to Smartware will result in a loss of all config parameters.

Restoring the configuration on Smartware, once the downgrade is completed, requires a previously stored Smartware-backup-file to be loaded. Or the config parameters are required to be configured manually.

Downgrade procedure:

The downgrade process takes about 5-10 minutes to be completed.

- Download the image.bin file from the following article. \rightarrow <u>KB-Article</u>
- Place image.bin into your tftp root folder
- Enter the command line interface of bootloader, while
 - Connecting to console port
 - Perform a restart of the device and press any key to stop autoboot
- Erase the potentially stored environment variables from u-boot, to get the default behavior

run eraseubootenv run eraseconfig

Optional: configure device ip-address if you need a different one, other than the default.

The default IP address is: 172.16.40.1 netmask 255.255.0.0

```
setenv ipaddr <device ip>
setenv netmask <device netmask>
```

- Program the image.bin into flash
- Optional: configuring the tftproot is only needed when the image.bin is not in the root folder of the tftp server

```
setenv serverip <tftp server ip>
setenv tftproot <path/to/image/on/tftp/server>
run getimage
```

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Reset the device

reset

- Wait until SmartWare has booted up
- Login over console
- Configure the basic networking as follows

| enable |
|---|
| configure |
| dns-client server x.x.x.x |
| context ip |
| route 0.0.0.0 0.0.0.0 <default_gw_ip_address></default_gw_ip_address> |
| interface eth0 |
| ipaddress <device ip=""> <device netmask=""></device></device> |
| port ethernet 0 0 |
| bind interface eth0 |
| shutdown |
| no shutdown |
| copy running-config startup-config |

- Download the latest Smartware version. Go to \rightarrow <u>http://upgrades.patton.com</u>
- Extract the .zip file into tftp root folder
- Perform the software upgrade

copy tftp://<tftp server ip>/bw flash: reload

• Once the device is rebooted, it is running Smartware again

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